

REPORTING CONCERNS AND RECOGNIZING EXCELLENCE



4 WAYS TO REPORT

- REPORT TO THE DIRECTOR OF THE LEARNING ENVIRONMENT
- REPORT ONLINE USING THE LEARNING ENVIRONMENT REPORTING TOOL (aLERT)
- REPORT IN ANY SCHOOL OF MEDICINE EVALUATION
- REPORT TO ANY SCHOOL OF MEDICINE DEAN

ALL PAWS IN



CREATING A SAFE, SUPPORTIVE LEARNING ENVIRONMENT

How concerns are processed

The Director of the Learning Environment follows up with all students who submit concerns. Concerns are then reviewed by the Incident Response and Oversight Committee, a subcommittee of the Learning Environment Committee, which is comprised of deans from Curriculum and Student Affairs. A determination is made, in collaboration with the student, about when and how to share feedback.

Feedback is then shared with those empowered to make improvements. Interventions for specific individuals may include feedback about the behavior, remediation, monitoring for improvement, or removal from teaching. Interventions can also be more broad such as adjustments to curriculum, general faculty development, etc. All interventions are tracked.

All concerns are de-identified meaning names and dates are removed.

We aim to provide transparency with regards to actions taken in response to reports; however, we must also protect the identity of students who make reports. The Director of the Learning Environment communicates individually with students about outcomes and how their feedback was used to improve the learning environment.

WWAMI PRO

The WWAMI Pro recognition program honors professionalism in the WWAMI learning environment and captures moments in time when someone has gone above and beyond in providing a positive, respectful, and supportive learning environment. Medical students are encouraged to recognize role models and teachers in their midst. Students may recognize any contributor to their learning environment, including attending physicians, residents, and other healthcare workers, and staff, including administrators and front office, custodial, food services, and security staff. Since its inception in 2007, students have honored 377 individuals with the WWAMI Pro recognition. Current medical students can submit recognitions. All honorees to date are listed on the website.

[HTTPS://EDUCATION.UWMEDICINE.ORG/STUDENT-AFFAIRS/LEARNING-ENVIRONMENT/](https://education.uwmedicine.org/student-affairs/learning-environment/)

