## UWSOM COVID-19 Clinical Student Q&A MS4

## Updated March 30, 2020; 9:30 pm

If you have questions regarding personal safety, personal health, financial aid or other Student Affairs-related issues, please contact Dr. Raye Maestas, UWSOM Associate Dean for Student Affairs, at <a href="Maestas@uw.edu">Maestas@uw.edu</a>. Please direct all other questions to <a href="mailto:somcovid@uw.edu">somcovid@uw.edu</a>. This email is checked often throughout the day.

Category	Questions	Answers
If of	Can people sign up now for the current 599 course?	We are looking into this possibility. This is a self-directed learning course where students will develop their own learning objectives and utilize resources provided by UWSOM to investigate a topic or a series of topics to meet their own educational goals.
	If I can't take 599 now, and I need two more weeks of elective time beyond Quality & Safety, can I take 599 later or something else?	Our hope is that if you need the elective time, it will fall after April 27 when we hope students are back in their clinical electives, and clinical electives will be available as they were before. If that is not the case, we will have other options available that have not yet been developed.
	Can I do 599 instead of TTR?	No. TTR is a graduation requirement.
	Can I be in the 599 and another clerkship?	No. The clerkships are all considered full-time.
Absences	Does the policy to make up any absences beyond two still apply, or does the new situation modify that?	Every situation is different. We will work with each student on an individual basis to mitigate the impact of COVID-19 on their training. Please contact Dr. Maestas with questions or concerns.

Absences, cont.	What happens if we fail a rotation, are unable to complete a rotation, or will be unable to graduate on time due to illness or being sent home?	Your health is our first priority, and we will do everything we can to ensure that you graduate on time. We are looking at waivers for longer absences, as well as ways of completing incompletes via working from home/online modules and case-based study when appropriate.
Away Rotations	I heard students traveling within WWAMI are restricted on when they can begin rotations outside of WA if they are coming from Washington State. Is this true?	We have had no confirmation of this occurring.
Clinical Clerkships	What do we do about clinical electives that fulfill graduation requirements? Can I complete an elective online?	You should receive credit for the clinical elective or required clerkship if you are enrolled in one from March 2 – March 27. If you are scheduled for a clinical elective or required clerkship from March 30 – April 24, we plan to have you complete that elective or required clerkship from April 27 – May 22. If you are scheduled for a 2-week clinical elective in May, we recommend that you register for the Quality and Safety online course that will be offered March 30 – April 10. This will count towards your clinical elective graduation requirement.
	I have a two-week clinical elective coming up that I don't need. Can I drop it?	If it's a clinical two-week elective, we recommend you drop it as you will not receive any meaningful patient interactions during the two weeks.
	If I still have more than four weeks of clinical elective time left, do I have to stay in Seattle until June?	If you still have requirements that you feel you will to need to accomplish after May 22, please get in touch with Dr. Whipple <a href="mailto:mwhipple@uw.edu">mwhipple@uw.edu</a> so we can start to work with you on that.

Clinical Clerkships,	I need Emergency Medicine and was scheduled to	If you need Emergency Medicine, Neurology or Neurosurgery
cont.	take it now. What should I do?	or and you were originally scheduled to take it now, you will be moved to next month, April 27-May 22 and this will be completed online. We have received approval from the LCME for this to happen. There will be a curriculum, a subject exam and it will be the same number of credits as the clerkship.  If you're looking at Emergency Medicine, Neurology or Neurosurgery as a rotation between April 27 and May 22, what will show up on your registration will be a Seattle location. We don't expect you to be in Seattle—this will be
		online.  For those of you who are taking an Advanced Patient Care Clerkship (APC), the plan is to do the same thing, but it may vary by department. The departments are looking at their capacity to put together and deliver an online curriculum to start next month and some departments may not be able to do this. If that's the case, we will work with you to move you into a different APCC or Sub-I and you would take the online curriculum with that cohort. More info to come soon.
		If you are someone who doesn't need any of these requirements but still needs or wants some elective time, we are putting together a series of non-clinical electives that will start on April 27.
	What if I have finished my clerkship in Emergency Medicine (or Neurology or Neurosurgery), but I haven't taken the subject exam?	We are working on this. The National Board of Medical Examiners, which manages the tests given for these clerkships, is planning on having an online version available (it won't be available until at least April 7 – likely mid-month). More information will be sent when it is available.

Clinical Clerkships,	Can clinical elective coursework that was previously	No – non-clinical selectives completed during the
cont.	done for Pathways or non-clinical selectives count towards graduation?	Foundations phase will not count towards graduation.
	Is there any chance that any of the clinical elective credits will be waived as a graduation requirement?	At this time, you still have the same number of elective credits that you are required to complete for graduation.
	Will there be both two- and four-week elective options available in April/May?	There will definitely be two-week options. We believe there will also be four-week options but if not, you can take two, two-week options back-to-back.
	What if we're not doing clerkships on April 27?	We're working with a number of our departments to develop clerkships that may not involve patient contact but are still clinical and have the ability for many students to register and participate, such as radiology and lab medicine. Those are not yet ready, but our plan is to have these in place by April 27th. Stay tuned for more information.
	What about our April 27 course? What if we need to change that, but the timeframe for making changes to our spring schedule has ended?	The registrar team is working hard to get everything accomplished for everyone for March 30th. Once that has been handled, they will begin working on April. The registration team asks that students please be patient; you will be contacted by the registration team.
	What if I have Emergency Medicine or Neurology scheduled on April 27?	You may see a drop, and if that's the case you will be contacted very soon. We are working with the clerkship directors and clinical sites about this plan for April 27 and credentialing. You should be going through credentialing regardless, since we don't yet know what is going to happen in April. Also, if you are planning to apply to residency in emergency medicine or neurology, the clerkship directors are aware of this and will work with you and the registrar team to reschedule those clerkships in a timely fashion.

Clinical Clerkships, cont.	If I can't be in a clinical setting, are there alternative options for completing clinical rotations?	We are working on the alternative options for your education while you are not in your clinical rotations.
	Has UW considered letting us get clinical experience by helping with the telemedicine response? I've heard other schools are doing this.	Curriculum is working with departments, clerkship directors, and UW Medicine on how this opportunity may be available to students in the future. This is not currently an option.
	Will students be able to keep their radiology clerkships they have scheduled since there is not patient contact?	You will not have the same clinical clerkship—you will be dropped from that clerkship and can enroll in an online version of the clerkship that will be designed for higher capacity. The details are still being worked out. You will hear more by April 3.
	If students are currently enrolled in a clinical clerkship, when can they expect it to be dropped?	We dropped everyone from Spring quarter clerkships and we're adjusting all of the CONJ 699 credit registrations. For students who are taking Emergency Medicine, Neurology, or Neurosurgery or an APC, we are working to schedule you in a different timeframe and then your credits for CONJ 699 will be readjusted.
	When can we anticipate a plan for clerkships going forward?	The curriculum team is working with departments and clerkship directors to develop this plan. We will get information out to students as soon as we have information available.
	Are clerkships starting at the end of April canceled as well?	At this time, we are not cancelling clerkships which begin April 27. We hope clinical training will begin April 27 but there are no guarantees.
	Will there be a process for continuing clerkship's, swapping sites, or prioritizing rotations for 4 <sup>th</sup> years who are graduating?	Yes. We are working on this daily as individual issues arise. Our priorities are to keep students and faculty safe, patients safe and for students to graduate on time.

Credits	If someone was in a four-week required or elective rotation, will they get credit for all four weeks (March 2- 27)?	You will receive 4 weeks of credit for required or elective clerkships that are scheduled from March 2-March 27. The one exception are away clerkships. Please contact curriculum if you are currently in an away rotation and no one has contacted you.
	If we need two weeks of credits to graduate, in addition to the TTR, do we have to take the Quality & Safety elective or are there other options?	At this point that is the only option. There's going to be two courses—one four-credit, two-week elective for the current MS4s. The other is a four-week for the current MS2 and MS3 students.
	Will I get credit for my non-required four-week 699 rotation?	If that's an away rotation and you were pulled off you should be getting credits for the two weeks you did. Please contact curriculum if you have questions.
	I live in a house with multiple medical students. Can we all watch a course online on one computer and get course credit?	The course credit is gained by being enrolled in the course, doing the coursework and meeting the course objectives.
Electives	What is the change in the non-clinical elective credit?	Students must still complete 20 weeks (40 credits) of electives for graduation. Previously students were required to have five, 1-month clinical electives for graduation. Now students will need four, 1- month clinical electives and one, 1-month non-clinical elective. This does not apply to the MSTP students who came through the old Foundations phases and are now in the new Clerkship phases or students who completed CBSR. We will work with those group regarding their electives and graduation.
	What about Pathology? Can pathology electives be done virtually too, since no patient contact is involved?	Curriculum is working with departments to develop online courses to be available. More information will be available by April 3 regarding these options.

Electives, cont.	Will all of the students automatically be signed up for Quality & Safety elective? If they were scheduled to do a two-week clinical elective starting April 13 will that automatically be rescheduled since April 13 to April 24 will now be TTR?	If you have a clerkship that spans April 13-24 expect that to be dropped. All MS4s will be in the TTR during that time. If you were scheduled for a 2-week clinical elective, we recommend that you take the Quality and Safety online elective.
Exams	What's happening with the NBME exams?	At this point the plan is to have NBME testing at the nine testing centers we surveyed everyone about. This could change and if it does, we will let you know immediately and will come up with a contingency plan. If you are under self-quarantine or symptomatic or unable to get to a testing center, please let us know at <a href="mailto:somcovid@uw.edu">somcovid@uw.edu</a> . If that occurs, we will allow you to take an incomplete in the course and arrange for a time that you can take the exam. We will have multiple testing times to accommodate the number of students at each testing site and being able to maintain appropriate social distancing between students.
	Will the NBME exam scheduled for the end of March be canceled as well?	At this time, we are planning for the NBME exam to go forward for required clerkships as planned. If you have not been contacted about where you will be taking the exam, please contact <a href="mailto:somtests@uw.edu">somtests@uw.edu</a> .
	How will aspects of my rotation, which includes simulation lab and our shelf exam the following week, operate given the message from upper campus about the suspension of in-person classes, activities and testing?	We have made arrangements for students to take their clerkship NBME exam on March 26 and March 27. If you have a NBME exam and you have not yet hear information about the exam, please contact <a href="mailto:somtests@uw.edu">somtests@uw.edu</a> .
	Students whose sites have canceled their exams; should they reschedule at a different location for the same time or bank on taking their exam later?	At this time, we recommend that students plan to take their USMLE exam at the same location but at a later time.

Exams, cont.	Will the end of quarter NBME subject exam take place for my required clerkship?	Yes. The NBME exams will be on March 26 and March 27. If you have not yet heard where you will take your test, please contact somtests@uw.edu.
	How will aspects of my rotation which includes simulation lab and our shelf exam the following week operate given the message from upper campus about the suspension of in-person classes, activities and testing?	We are working to make it possible for students to take the clerkship subject examinations, and on alternate ways to complete the clerkship requirements. A more detailed answer with specifics will be communicated soon.
	What if I need to finish my NBME shelf exam for my last clerkship, but I'm heading into another course?	We understand that you may be in another course when you need to take the NBME exam for your last clerkship and that this adds additional stress. We will work with your course to allow you time to take the exam. We will have more information soon from NBME, regarding when we will be able to offer the shelf exam. Also, the clerkship you took in March 2020 for which you would be taking the NBME exam will be pass/fail. For those of you who still have those courses to take, or an APC, those courses will also be pass/fail.
Financial Aid/Tuition	What should I do about my financial aid?	If you are registered for a course that begins on March 30, your financial aid will be disbursed by March 30. If you not scheduled for a course or clerkship that begins on March 30, your financial aid will be disbursed the Wednesday before your first course/clerkship. You can apply for the on-line short term loan (as long as you do not have one that has not been repaid).
		If you need financial aid to be disbursed by March 30, then you will need to register for the Pandemic elective by Wednesday, March 25. Short term loans are available from the Financial Aid Office. Please contact Diane Noecker, <a href="mailto:dnoecker@uw.edu">dnoecker@uw.edu</a> , for more information.

Financial	Can we have reduced tuition in the meantime so	Students will still have the option to be registered for courses
Aid/Tuition, cont.	students with families can float by on loans?	beginning March 30 to allow them to receive their financial aid and financial aid disbursement at the same time for spring quarter. The courses will count towards graduation requirements. Tuition will not be reduced for students who are registered full time.
	What kind of financial support/financial aid will the	The school is committed to working with students to ensure
	school provide for students who are impacted	they have the appropriate courses scheduled to maintain
	financially by these changes and uncertainties?	financial aid and the timing of financial aid disbursements for spring quarter.
	How are we going to get reimbursed for missed rotations which we have already paid for?	Students scheduled for a 4, 6 or 12-week clerkships during March 2020 will continue with online alternative learning experiences for the clerkships and will receive credit for this clerkship.
	If the only course I'm registering for in Spring was	No, you still have to pay tuition for that particular course.
	switched from a hands-on course to online, can my tuition be reduced?	That is based off of the University of Washington's guidelines.
	I was previously registered for a course, and now my	No. Federal law states that you must be in a course on March
	schedule is changed, and I'm no longer registered for	30 to get that disbursement. If not, we'll have to wait until
	a course on March 30. Can I still get my	the start of your next course for your financial aid
	disbursement?	disbursement. The Financial Aid office has a fund for
		emergency loans. They can give you the money on March 30,
		and then when you get your financial aid you can pay them back. Please reach out to Diane Noecker if you have specific
		questions.

Financial Aid/Tuition, cont.	How will registering for the Quality & Safety course affect my financial aid?	We are trying to keep you registered for the same number of credits that you were already registered for. For instance, everyone has to take the TTR because it's a graduation requirement. We moved the timing of that so that things you had scheduled during that time, April 13-24, especially if it was a clinical elective, we would be moving that into the May timeframe for you to be able to do that last clinical elective. We don't anticipate that you should see any significant change in your financial aid by registering for the Quality & Safety course on March 30. You will get your financial aid disbursement on March 30 as you would have for a clinical rotation.  Financial Aid is aware that we are making these changes, and as long as you are registered for something to begin March 30 you should get your financial aid at that time.
	What do we do if we received a financial aid disbursement already but now will be dropping credits? Do we have to turn money back in?	Yes, you will need to return money if you received money to pay for more credits than you are registered for. The Financial Aid Office will put a repayment charge on your account and will send an email to notify you. The loan repayment charge will go towards you most expensive loan first – i.e. the Graduate Plus loan. You should return that money as soon as possible. Please contact the Financial Aid Office if you have specific questions.
	If we are only registered for 8 credits, are we still getting living expenses?	Yes, you will receive living expenses for the entire quarter. For spring quarter 2020, because of the COVID-19 pandemic, you will receive full living expenses even if you are not registered full time.

Financial	If we are only registered for 8 credits, do we still get	Financial Aid is checking with Veteran's Services. Normally
Aid/Tuition, cont.	Veteran's Benefits?	you would need 12 credits, but they are likely to make
		exceptions given that students can't sign up for clerkships.
	What if I haven't received a deposit yet but I need funds?	First, contact the Financial Aid office and they will check on when you will get your disbursement. Second, online short-term loans are available for up to \$3,200, and Financial Aid will make sure the \$30 processing fee is waived if you let them know you took out the short-term loan.
	What if I'm adding courses back in?	With what you are registered for, Diane Noecker and her team have done your financial aid, realizing that you may be adding courses back in. What you need to pay for the appropriate amount of tuition will be added back into what you receive, as well as your living expenses.
	For financial aid, will we still get full living expenses and grants if only taking 8 credits instead of 12 credits?	Yes, for spring quarter 2020 only, because of the COVID-19 pandemic, you will receive full living expanses if only registered for 8 credits.
	If we would like to return aid from our most recent disbursement, how should we go about that?	Let the Financial Aid Office know, and they will put a repayment charge on your account.
	We are aware that tuition per credit is set by the university. Can we consider reducing the credit hours to decrease costs?	Each student should know the credits they still need to meet their graduation requirements.
	Do I have to pay back part of the loan I just got and then get different disbursement once I'm registered for the APC? I'm just confused. I'll end up at 12 credits once the APC course is added.	Your credits should be set by the end of the week. At this time, do not return any funds until the number of credits is finalized.
	How do we know if we got too much aid?	Please check with the Financial Aid Office.

Financial	I just got about \$11,000 for the 12 credits I used to be	Your credits should be set by the end of the week. At this
Aid/Tuition, cont.	registered for. Am I supposed to give some of that	time, do not return any funds until the number of credits IS
	back and then get another disbursement once I'm	set. If you need to return funds at that time, please contact
	registered for 12 credits again after the online course	the Financial Aid Office for them to put a repayment charge
	is added for the APC in April/May?	on your account.
	How many credits do we need to have full amount of aid?	For spring quarter 2020 only, because of the COVID-19 pandemic, you will receive full living expenses if only registered for 8 credits.
	Won't we have to pay for future credits we haven't signed up for though?	You will be charged for the number of credits you register for during spring quarter. The add/drop date to not pay a fee, is April 5. You will need to pay tuition for the number of credits you take during spring quarter.
	Would it be helpful for the financial aid office to delay our exit interview?	There's no benefit in waiting to schedule your exit interview.
	Why are we being charged the same tuition when it's changed from in-person clerkships to online?	Your tuition is based on credits. The UW determines your tuition and it is approved through the Board of Regents. At this time, the UW has not said they are changing the tuition. We will be continuing conversations with UW and will let you know if this changes.
Graduation	I know the registrar will be reaching out soon to review individual situations, but can you provide any reassurance that the school will definitely find a way for me to be able to graduate in June?	Yes. The school will be working with students to keep everyone on track for graduation.
	What's going to happen with the Physician's Oath and Hooding Ceremony?	Once we get through Match we will start thinking about that. We will work on an alternative option if the Physician's Oath and Hooding Ceremony is not held as an in person event.

Graduation, cont.	What about my grade for the current 4, 6 or 12-week clerkship that I stopped doing clinical care two weeks before the clerkship ends?	Four week rotations will be pass/fail based on a discussion with clerkship directors. If you are currently in neurology, neurosurgery, emergency medicine or an APC, and are planning in applying in that specialty, please reach out to the clerkship director to further discuss this.  At this time, six-week and twelve-week required rotations will still be graded clerkships and the exam will still count towards your grade.
		Communications have gone out to all of the clerkship directors noting that during these extraordinary times we recognize that students have not been given the full opportunity to demonstrate their mastery of the material and that the faculty who are assessing students should consider the students' trajectory, should consider where they were during the time they were observed, as compared to where other students were at the time they were observed.
	Is UWSOM considering an early graduation this year?	Currently, UW Medicine does not feel it needs additional help from residents beyond what we currently have. There is not a need for us to graduate our medical students early to help in our residency programs. There has been a lot in the media about NY medical schools who are planning early graduations for their students. However, these schools have not yet found a way to provide the supervision of new interns that is so important as you begin your residency training.
	When do I officially graduate?	Even though you'll be finished at varying times with your graduation requirements, the University of Washington is on a quarter system, meaning your official graduation date is not until June 12. All of our graduating students should be planning to take the Transition to Residency course in April.

Graduation, cont.	Is the graduation audit report currently a reliable source to ensure we are meeting our graduation requirements?	Currently it is not a reliable source. It is being updated to account for the non-clinical courses that will fulfill your clinical graduation requirements and will be ready in about two weeks. In the meantime you can use it as a tool, and then know what you registered for, check your registration and add those credits to your clinical section, and you would be able to count the number of credits.
Health Insurance	Will the school add students to graduate student/employee insurance (that MSTP students currently have) to support students in receiving medical care during this time?	The School does not have the ability to offer medical students who are not in the MSTP program the insurance that graduate students/employees are offered.
	As students work on the front lines of this crisis—some, without health insurance, do you foresee the implementation of any additional safety measures?	Please continue to follow all of the safety measures outlined in UW Medicine's The Huddle and by the healthcare team at your institution. We highly encourage all students, especially clinical students, to have personal health insurance. If students do not have health insurance they should contact Dr. Maestas. You can sign up anytime for Medicaid through the Washington Health Benefit Exchange.  Additionally, UWSOM will pay for students' COVID-19 test if your insurance does not cover it. Contact Dr. Maestas if you desire testing, or if you have already gotten tested and where that test occurred.
Housing	Should I cancel my housing for my clerkships? Alternatively, should I keep my reservation and pay the rent just in preparation for the rotations starting up soon?	At the current time, we do not anticipate clinical training to begin before April 27 <sup>th</sup> . We hope that clerkships will resume on April 27 but there are no guarantees.

Housing, cont.	Would housing be provided if we choose to be somewhere else in WWAMI that we don't currently live? For example, if I say I want to be in Bozeman, MT instead of Seattle, would I get to stay in the WWAMI housing there?	The current housing policy still stands for required rotations.
Online Courses	Does the Quality & Safety course count towards my graduation requirements?	Those of you who are doing the two-week elective Quality & Safety course now, will receive 4 credits towards your graduation requirements that will count towards clinical elective requirements, even though it's non-clinical.  We are working on what the elective options will look like for the April 27 – May 22 timeframe. There will be two-week and four-week electives that can count towards clinical elective time. Depending on how many credits you have remaining to graduate you should be able to find something that's available in that timeframe. We will have registration information out to you by April 3. If you are going to be doing Emergency Medicine, Neurology, Neurosurgery or APC we will be registering you because those are clerkships. If you are registering for an elective course you will need to register yourself. The last day for the add/drop is Sunday, April 5.
	Will I be automatically registered in the Pandemic Elective?	Students will have to register themselves through MyUW in the Pandemic elective since it is not a clinical clerkship. Information and details will be provided early next week so students can register. You need to make sure you register as soon as you get the information - by Wednesday, March 25 - so it doesn't delay your financial aid disbursement.
	Since the curriculum is moving online can students be located anywhere? Are there any restrictions?	There are no restrictions regarding your geographic location if you have adequate internet access and are available for synchronous learning.

Online Courses, cont.	Will neuro/neuro surg be one online class or two separate classes?	The neurology course, and neurosurgery course, for April 27-May 22, will be online and are two separate courses.
Personal Situations	Can students be tested at the drive through test center at UWMC Northwest if they have symptoms?	Yes. Students who want to be tested need to first complete this Redcap survey. Use your student ID in place of the requested employee ID, and use Raye Maestes, MD for your supervisor's name. Her email address: adminSA@uw.edu, and phone number: 206.543.5561.
	Some medical student parents cannot afford the cost of official backup care. The MSPA (medical student parent association) would like to take charge and organize our own backup care among ourselves so we do not have to pay for childcare. This will mean that we each need a couple of extra excused days from clerkships. Can we do this?	We support your efforts and appreciate your problem-solving. If this is going to be more than a day or two extra per person, please contact Dr. Maestas so clerkship directors can be notified.
	If I have been exposed and asked to be in quarantine, should I inform others that I have been in contact with since my exposure?	Yes. While it may be hard to pin point the exact time of your suspected exposure, it would be prudent to inform those whom you have been in contact with so they can monitor themselves for symptoms or make decisions about their interactions with others.
Registration Questions	Will registration be cancelling our clerkships that are not required to graduate? Or do we need to make sure we do that ourselves?	Clerkships will be canceled. Only required clerkships (Emergency Medicine, Neurology or Neurosurgery and APC) will be rescheduled by the Registrar team. If you need clinical elective credits for graduation, these requirements will be met with an online course. You must register for the online course. More information regarding registering for the online courses will be available by April 3.

Registration Questions, cont.	Should we still be completing onboarding paperwork requests for rotations scheduled after May that require multiple weeks of lead time (VA, military hospitals, I, etc.)?	Yes, if you have credentialing requirements for your clerkships for spring quarter, we encourage you to continue with the credentialing process.
Research Electives	Have there been any updates around research electives?	We are tentatively planning a research course that would consist of course content and a project—possibly an ongoing research project. If you have part-time research that is flexible enough that you could do the course requirements, then it could potentially be a way of getting credit for a course that incorporates your research as part of the course project. More to come in the next week.
Residency	What if we are not staying at UW for residency and	June 15 is a common start date (most programs run
Questions	starting our residency earlier than expected? (June 15)	orientation before July so that way you're hitting the ground running on July 1) - it's not an adjustment from previous years.
Student	Can we hold student interest group gatherings?	Student interest group gatherings are non-essential,
Groups/Gatherings		therefore the in- person meetings should not be held. Zoom meetings are being offered at no charge from UW. Go here for more information: <a href="https://washington.zoom.us">https://washington.zoom.us</a> .
SubI/APC Questions	Can we have the same APC, same location?	We'll do our best but there are no guarantees at this point.
	When will we learn more about the structure/timing of the Subl/APC online courses? When will we learn about the clerkship structure for the online APCs in April 27-May 22?	More information will be available in the next several weeks.
	Is it true that every course online will be graded Pass/Fail, even APCs and SubIs?	Yes, for the April 27-May 22 timeline, the online courses will be graded pass/fail.

Training/Safety	Are students receiving the same information and training as residents, fellows and faculty for caring with suspected and positive patients?	Students should not be caring for COVID-19 suspected or positive patients. We're forwarding every UW Medicine communication to student listservs, and posting on the Intranet.
Transition to Residency	What will the TTR look like online? Can it be recorded and completed at a later time, at its original time?	We don't have all of the details yet. We think that not everything will be recorded, but we don't know for sure. Even though it's online it will still be interactive and designed to be done asynchronously.
	Any updates on schedules around Transition to Residency?	Plan on the course being 8-5 weekdays, with no evenings or weekends required.
	Would the independent study qualify for graduation credit?	Independent study will not qualify for graduation credit. It does, however, qualify for financial aid.
	Any further updates on how much of transition to residency is going to be passive pre-recorded lectures we can watch at our leisure versus courses requiring active attendance?	Plan for Transition to Residency to be 8-5, no evening, no weekends. More specific information will be available in the coming weeks.
	Does TTR count as elective credits?	Transition to Residency is a graduation requirement – not elective credit. You must take this course before you graduate.

Volunteering/Service Learning	How can I volunteer?	All Service Learning activities across WWAMI are currently on hold because we can't ensure complete safety for students, i.e., we don't have the personal protective equipment that would be required to keep students safe. We are considering volunteer activities through the lens of what is safe and doable, and what is the impact on PPE. We are categorizing volunteer activities into three buckets: UWSOM/Service Learning-sanctioned activities, community-based nonsanctioned activities that have been vetted for safety, and community-based non-sanctioned activities that have not been vetted for safety. For any activities that you choose to be involved with, we encourage best practices be followed for your safety.
	Regarding volunteering, if a particular clerkship is available to have us come back to the clinic, are we still covered under UW insurance?	Students have been pulled from all clinical clerkships/direct patient activities. If you are volunteering and engaged in direct patient care as part of that volunteering, you are doing that as a citizen of your community and UWSOM liability insurance will not cover this.
	Can we reach out to individual doctors in the UW Medicine system to volunteer directly with their teams?	We don't recommend that you reach out to individual physicians or teams right now. Everyone is feeling overwhelmed as many things are changing on the clinical side. Please be respectful of the work everyone is doing right now on the patient side and do not reach out directly.
	Where can I find the intranet for the list of approved Service Learning activities?	https://education.uwmedicine.org/volunteer-opportunities- 2-2/
	Can students participate in telehealth to help during the pandemic?	We appreciate medical students wanting to help. Students' participating in telehealth is an option we are exploring with UW Medicine.

Volunteering/Service Learning, cont.	Has any thought been given to allowing students to graduate early so we can offer volunteer help?	There is a national discuss regarding the option for medical students to graduation early. At this time, we are not planning for students to graduate early.
	Is there a possibility for us to volunteer our time to the specialty we intend to go into?	You will need to stay with your current rotation.

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